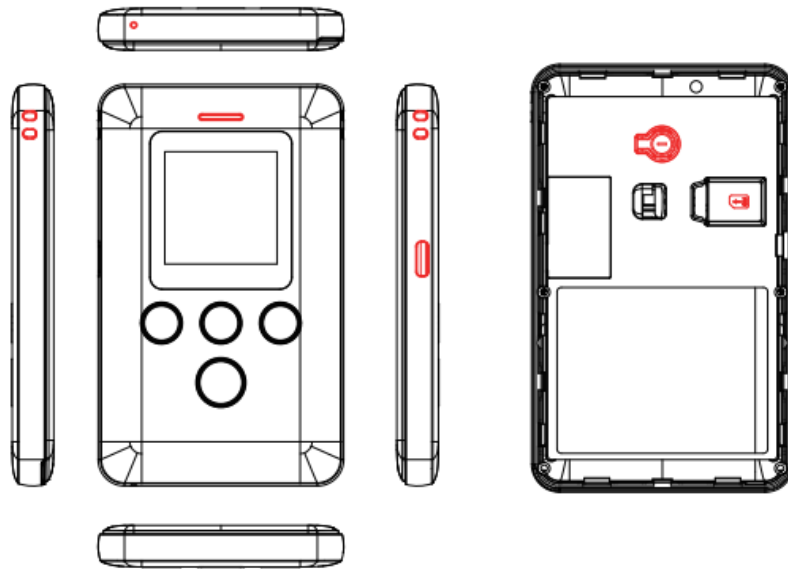





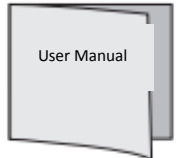
**KidsConnect KC2 4G GPS  
Tracker Phone User Manual**

**Model ILW01**

## 1.1 Overview



## 1.2 Accessories

			
1	1	1	1

## 1.3 Features

- ⊙ GPS+LBS+WIFI positioning
- ⊙ Listen-in
- ⊙ Touchscreen display
- ⊙ SOS call and family calls

## 1.4 Specifications

Location Accuracy: < 10 meters

Working voltage/current: 3.8VDC/20mA

Battery: 1500mAh / 3.8 lithium-polymer battery

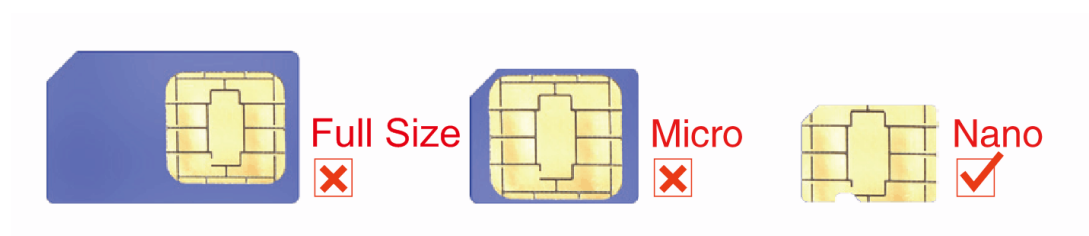
Dimensions: 4" (L) x 2.44" (W) x .43" (H)

Weight: 2.85 ounces

Operating Temperature: -20°C—+60°C

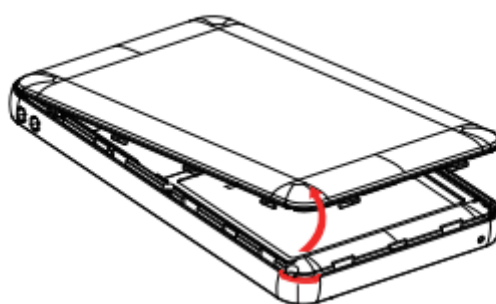
## 2. Quick start

### 2.1 SIM card



### 2.2 Insert SIM card

Remove the back cover (make sure the phone is turned off). If your phone is turned on remove the back cover and press the power off button above the SIM card slot and then confirm shutdown on the screen.



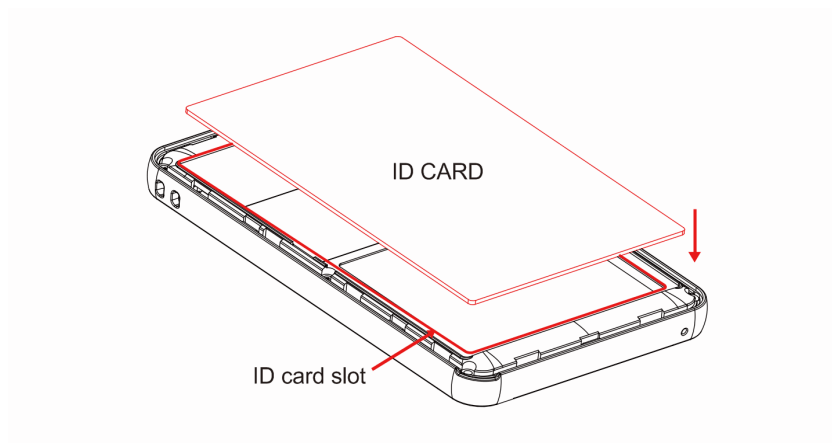
Notch

Find the card slot and insert the SIM card with the gold contacts facing down and the flat side toward the right side of the phone.



NOTE: Please turn off the phone before you insert or take out your SIM card. If your phone is turned on remove the back cover and press the power off button above the SIM card slot and then confirm shut down on the screen.


## 2.3 Insert ID card



## 3. Phone Operation

### 3.1 Power ON / OFF

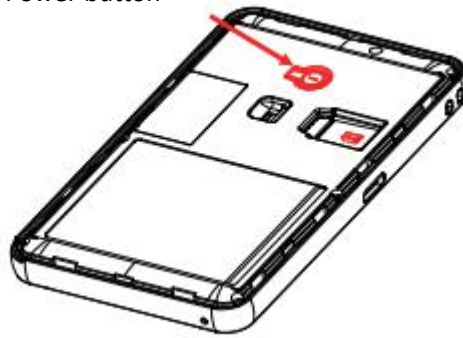
Power ON

Press and hold  for 3 seconds to turn on the phone.

Power OFF

Remove the back cover and press the power off button above the SIM card slot and then confirm shut down on the screen.

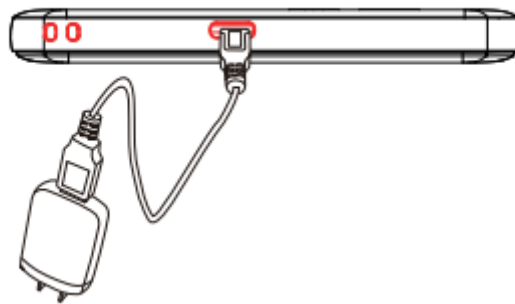
Power button



NOTE: If the phone can't be turned on, please charge it.

### 3..2 Charging

Connect the phone with the original charger. Screen will turn on if it is charging. Press SOS button to turn on screen and see charging status when the phone is powered off.



It takes about 2 hours to fully charge the battery. It is normal that the phone gets hot during charging.

## 4. Secure Tracker

Turn on the phone and login to the Secure Tracker website to check location, set SOS, family and phonebook numbers. See the yellow supplement located in your box for website and login information.

Secure Tracker Website: <https://track.iluvwireless.com>

## 5. Functions

### 5.1 Two-Way Talk (Phone Calls)



Press and hold for 3 seconds to dial family number 1



Press and hold for 3 seconds dial family number 2



Press and hold for 3 seconds dial family number 3

NOTE:

1. Press button 1, 2, or 3 to answer call and press SOS to hang up.
2. 15 White List numbers can be set using Secure Tracker website. Phone can send and receive calls and text messages only from white list phone numbers.

## 5.2 SOS Call

When the SOS button is **pressed for 3 seconds** the phone will activate the GPS and send a text message to SOS numbers, (if SOS 1 is not set, then send to SOS 2, if SOS 2 is not set, then send to SOS 3), alerting them that an SOS was triggered and it will send a map link with the GPS location. It will then call the SOS numbers until one is answered. If any voicemail picks up on one of the SOS numbers the phone will stop dialing the SOS numbers as the phone has detected the call as being answered.

## 5.3 Check Location

You can always check the location with the Secure Tracker website. If you want to check the location without using Secure Tracker website, send a text from one of the programmed SOS numbers that reads POSITION# to the phone. The phone will reply with the GPS coordinates of the current location.

## 5.4 Listen-In

To use the Voice Monitor function please send a text message from one of the programmed SOS numbers that reads MONITOR# to the phone. The phone will reply "OK" and then call the number you sent the command from and you will be able to hear the surrounding area of the phone.

## 5.5 Geo-Fence

You can set a maximum of 5 geo-fence areas. When the phone enters or leaves a geo-fence area a text message will be sent to the designated SOS numbers.

## 5.6 Working/ Anti-Disturb Status Setting

1. GPS Working Time

Set the GPS to turn on automatically during specific preset hours. GPS working time can be set using Secure Tracker website.

## 2. Hide In-Class / Do Not Disturb

This setting will mute all sounds and disable calling during the preset hours. This function can be set using Secure Tracker website.

## 5.7 WARNINGS

- You must preset SOS numbers to receive alert text messages and phone calls
- For best GPS tracking results the phone should be in a location with a clear view of the sky and no obstructions so the phone can connect to the GPS satellites
- If the phone is unable to establish a GPS position it will default to Wi-Fi positioning or LBS positioning. For Wi-Fi positioning the phone will find an open Wi-Fi network with a known location and display that in the Secure Tracker website. LBS tracking will display the nearest cell phone tower that the phone is connected to.
- Please use the original battery. The warranty will be voided if you use any other battery. The manufacturer and its distributors will not take any responsibility for any damage caused by not using the original battery.

## 6. Troubleshooting

Common problems	Causes	Solutions
Bad reception	Radio waves cannot communicate with phone when it is used in a poor signal area, like a basement or near tall buildings	Go to a place with strong signal
	Network is busy in high usage times	Try your call again later
Phone fails to turn on	No power	Charge battery
Calls fail to get through	Make sure you have set the family and White List Numbers	Set family and White List numbers
Phone fails to connect to the network	SIM card installed incorrectly	Check the SIM card
	The contacts on the SIM card are dusty	Clean SIM card contacts
	Invalid SIM card	Contact your service provider
	Out of GSM service area	Move back to the GSM service covered area
	Weak signal	Try again in a strong signal area

Phone fails to charge	Voltage is out of charging range of charger	Change to the proper voltage
	Use non-standard charger	Use the charger included with your phone
	Poor contact	Check if the plug is fully inserted
Fail to check location information	SIM card does not support GPRS functions	Contact your service provider
	Reply "not receiving data, please try again" all the time	Contact your service provider
	Cannot check from your Smartphone	Please set your phone number as a family or SOS number