1A - Your IMEI Number can be found on the silver sticker on your accessories box or on the sticker under the battery inside your KidsConnect Phone.

1B - Your Default Password for your first log-in is 123456 it can be changed in the user settings tab on the Web Platform. Please write down your new password and keep it safe as it cannot be reset once you change your log-in. We suggest you save this password in your smartphone as a contact or in a notes program.
This is the main screen for Monitoring your KidsConnect Phone. It displays the approximate location of the phone if using LBS (Land Based Services) Location, shown in the bottom left white box (3), within 500 meters which usually shows the closest cell phone tower. If the GPS is active and the KidsConnect Phone is outside with a view of the sky it will display the location within 5 meters and GPS will be indicated in the bottom left white box (3). The phone signal strength is displayed on the middle left white box (2). The Battery Level is displayed in the Top left white box (1).
Click the Where Button and enter a time between 5 & 30 minutes. This will activate the GPS Function of The KidsConnect Phone for the time entered. When GPS is active and the KidsConnect Phone is outside with a view of the sky it will display the location within 5 meters and GPS will be indicated in the bottom left white box.
2A - Up to 4 SOS Numbers can be programmed to your KidsConnect Phone. We suggest to use smartphones with Text/SMS Messaging as when the SOS is activated these phones will receive a text message SOS Alert with the approximate map location of the KidsConnect Phone. The KidsConnect Phone will then call the numbers on the SOS list until 1 is answered. If a voicemail picks up the KidsConnect Phone will think a call is answered and will not call any additional numbers.

2B - Please Do Not Program 911 as the child may hit the button by accident. If you want your child to speak to a live operator you can sign up for our Monitoring Service* and the #1 SOS number will connect to a live operator. See our website www.mykidsconnect.com for details.

2C - Enter the phone numbers in the full format 1 (area code) phone number, no spaces necessary. Example 15551234567. (Remember it is extremely important that you enter the 1 before the phone number.)

2D - Press submit, then you must wait for the POP-UP Box stating SUCCESSFUL OPERATION and click OK or the changes will not take effect.

*Additional fees apply
3 - Device Setting - Family No. Setting

You must enter the phone numbers in the full format 1 (area code) phone number, no spaces necessary. Example 15551234567. **Remember it is extremely important that you enter the 1 before the phone number.**

3A - Up to 4 Family can be programmed to your KidsConnect Phone. These numbers correspond to the 4 speed dial buttons on the KidsConnect Phone.

3B - Enter the phone numbers in the full format 1 (area code) phone number, no spaces necessary. Example 15551234567. **(Remember it is extremely important that you enter the 1 before the phone number.)**

3C - Press submit, then you must wait for the POP-UP Box stating SUCCESSFUL OPERATION and click OK or the changes will not take effect.
You must enter the phone numbers in the full format 1 (area code) phone number, no spaces necessary. Example 15551234567. **Remember it is extremely important that you enter the 1 before the phone number.**

4A - Up to 20 Phone Book Numbers can be programmed to your KidsConnect Phone. These numbers correspond the phone book option on the family button on the KidsConnect Phone.

4B - You must enter the phone numbers in the full format 1 (area code) phone number, no spaces necessary. Example 15551234567. **(Remember it is extremely important that you enter the 1 before the phone number.)**

4C - Press submit, then you must wait for the POP-UP Box stating SUCCESSFUL OPERATION and click OK or the changes will not take effect.
5A - When **Open** is selected, the SOS Button on the KidsConnect Phone is activated.

5B - Alert Modes: **SMS** you will receive text messages from the phone, **SMS + Platform** means you will receive a text message and an alarm message will be displayed on the web platform. **SMS + Platform + Call** means you will receive a text message and an alarm message will be displayed on the web platform and the KidsConnect Phone will call (see 2A). **SMS + Call** means you will receive a text message and the KidsConnect Phone will call (see 2A). Number of calls is the number of call attempts the KidsConnect Phone will try to call the SOS Numbers (see 2A)

5C - Press submit, then you must wait for the POP-UP Box stating SUCCESSFUL OPERATION and click OK or the changes will not take effect.
6A - When Family Calls is checked the only numbers that can call the KidsConnect Phone are the 4 SOS numbers, the 4 Family numbers and the 20 numbers in the PhoneBook. All other calls will be rejected.

6B - When Answer all calls is checked any number can call the KidsConnect Phone.

6C - Press submit, then you must wait for the POP-UP Box stating SUCCESSFUL OPERATION and click OK or the changes will not take effect.
7 - Device Setting - Lock Screen

7A - Select the amount of time the KidsConnect Phone screen will stay active until the phone automatically locks the screen.

7C - Press submit, then you must wait for the POP-UP Box stating SUCCESSFUL OPERATION and click OK or the changes will not take effect.
8A - This will change the password in the KidsConnect Phone to access the menu and turn off the device.

8B - Your Default Password is 1234. Please write down your new password and keep it safe as it cannot be reset once you change your log-in. We suggest you save this password in your smartphone as a contact or in a notes program.

8C - Press submit, then you must wait for the POP-UP Box stating SUCCESSFUL OPERATION and click OK or the changes will not take effect.
9A - Checking the Open option will turn on the Hide Period Function of the KidsConnect Phone.

9B - This function will disable all sounds and notifications on the KidsConnect Phone during the times specified. If your child is in school from 8:00am to 2:30pm you would enter in Session First  08:00 to 14:30 (please use the 24hr time format) and the phone will not make any sounds during this period. If there is an emergency the child will still be able to make a call, this feature just disables all sounds from the device.

9C - Press submit, then you must wait for the POP-UP Box stating SUCCESSFUL OPERATION and click OK or the changes will not take effect.
10A - This option tells the KidsConnect Phone how often to upload its position to the Web Platform. In the example above, the LBS Location will be uploaded every 3 Minutes, and the GPS if activated will be uploaded every 100 seconds.

10B - Press submit, then you must wait for the POP-UP Box stating SUCCESSFUL OPERATION and click OK or the changes will not take effect.
11A - Checking the Open option will turn on the Low Battery Reminder of the KidsConnect Phone.

11B - Selecting Platform will send an alert to the Web Platform, selecting SMS + Platform will send a text message to the first Family Number and an alert to the Web Platform.

11C - Press submit, then you must wait for the POP-UP Box stating SUCCESSFUL OPERATION and click OK or the changes will not take effect.
12A - This option will alert you if the KidsConnect Phone is connected to a GPS Satellite and loses the signal. *(We do not recommend using this setting. For best results and battery life please leave this in the Close setting.)*

12B - Press submit, then you must wait for the POP-UP Box stating SUCCESSFUL OPERATION and click OK or the changes will not take effect.
13 - Device Setting - Advanced Options

13A - This section is where you set the GPS function to operate. The longer GPS working Time the shorter the Battery Life, See Chart above. The GPS is necessary for the GEO-Fence function to work. If you want the GEO-Fence to be active around your home when your child is outside playing after school and before dinner for example: from 3pm to 6:30pm you would enter in period one 15:00 to 18:30 (please use the 24hr time format) and the GPS would automatically turn during this time period.

13B - Press submit, then you must wait for the POP-UP Box stating SUCCESSFUL OPERATION and click OK or the changes will not take effect.
14 - Playback

14A - This tab allows you to see up to 3 days of location history for your KidsConnect Phone. Please select start time and press OK, then select end time and press OK and then press play to see the location history.

14B - You can move the slider on the bottom to speed up your playback.

14C - You must select a start and an end time for this function to work.
15 - Security Area GEO-Fence

15A - This tab allows you to set up a GEO-Fence. A GEO-Fence will alert you if the KidsConnect Phone Leaves the selected area. In order for the GEO-Fence to work the GPS function must be activated. (see section 13). There can only be one GEO-Fence active at any time. If you have one active and want to add a new one you must delete the existing fence, the delete option will be in the top left box above the create button.

15B - Select your GEO-Fence options in the left box. You must name your fence. Alarm Mode Platform means you will receive an alert on the Web Platform only. Alarm Mode Platform SMS means you will be alerted on the Web Platform and by text message. In-Out will alert you when the KidsConnect Phone enters or leaves the GEO-Fence. Selecting In Fence or Out Fence will alert you accordingly.

15C - Press submit, then you must wait for the POP-UP Box stating SUCCESSFUL OPERATION and click OK or the changes will not take effect.

*GEO-Fence depends on the GPS function being active. GPS/LBS tracking service is not 100% accurate, it can be used to approximate your location only. Tracking will work when your device is charged, turned on, has network access and has a clear view of the sky and may not be available in remote or enclosed areas including motor vehicles. LBS tracking works by locating the nearest cell phone tower to your device.
16 - Alarm Messages

16A - This tab allows you to see the alarm messages uploaded to the Web Platform.

16B - Click an alert on the left to see the details and resolve or dispose of the alert.
17A - This tab allows you to change your Default Password for your first Web Platform log-in from 123456 to a password of your choice. It can be letters and/or numbers up to 20 characters. Please write down your new password and keep it safe as it cannot be reset once you change your log-in. We suggest you save this password in your smartphone as a contact or in a notes program.

17B - Press submit, then you must wait for the POP-UP Box stating SUCCESSFUL OPERATION and click OK or the changes will not take effect.
18A - This tab allows you to change your Device Name and Time Zone for Web Platform. Enter a New Device Name to change the Name of Your KidsConnect Phone. Please choose a time zone see below to choose appropriate UTC time zone.

Eastern Standard Time is UTC-5.00, Eastern Standard Daylight Savings Time is UTC-4.00
Central Time is UTC-6.00, Central Daylight Savings Time is UTC-5.00
Mountain Time is UTC-7.00, Mountain Daylight Savings Time is UTC-6.00
Pacific Time is UTC-8.00, Pacific Daylight Savings Time is UTC-7.00

18B - Press submit, then you must wait for the POP-UP Box stating SUCCESSFUL OPERATION and click OK or the changes will not take effect.
Click OK to Log Out Of The Web Platform.

19A - Click OK to Log Out Of the Web Platform.